



Cancellation Policy

- (a) If you wish to cancel your booking once you have paid your initial deposit, please notify us immediately by notice in writing. In these circumstances any contract will be rendered void and your initial deposit is non-refundable.
- (b) If Notice of Cancellation is received more than 28 days before the commencement of the period of Hire, a total of 50% of the contract value must be paid.
- (c) If Notice of Cancellation is received 14 days or less to the commencement of the Hire Period the full amount shown on the accepted Confirmation of Booking must be paid.
- (d) If you cancel once the full payment of the tent hire has been made, we The Luxury Tent Company will be unable to return any monies. However, if we are able to re-book the tent for another available date with The Luxury Tent Co this can be considered at the discretion of The Luxury Tent Company.
- (e) In the event of The Luxury Tent Company being unable to provide the service due to a cancellation of an event/ festival through no fault of our own, for example extreme or adverse weather conditions, or other causes outside the control of The Luxury Tent Company the same cancellation policies will apply. Clients are expected to take out their own insurance against any such possibilities.
- (f) The Luxury Tent Company cannot accept any responsibility or liability for losses or other costs incurred as a result. In this situation The Luxury Tent Company we will work with you to offer alternative dates, where possible.
- (g) The Luxury Tent Company reserves the right to cancel your hire booking at any time. In the unlikely event of this happening, a full refund will be made to you.
The Luxury Tent Company will not accept any liability or responsibility for losses or any other costs incurred as a result of the cancellation.

The Luxury Tent Company